

DESTINY @ uf

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gAINESVILLE fL

October 20, 2009

Dear Debbie,

As the President of the Destiny Condominium Association it has been my pleasure to work with you on Destiny. Your prompt and courteous response has been a pleasant and refreshing change from our previous management companies. There is no problem or situation that you can not handle on our property.

I really appreciate your no nonsense common sense approach to all of our issues from financial – maintenance. Your work ethic and “can do” attitude are unquestionably among your most endearing qualities

This is especially important since the entire board of directors live out of town and we need to rely on your judgment with regards to routine maintenance and repairs. We cannot hop over to Gainesville to inspect every situation in a timely manner. Trustworthy management is essential in our situation.

Your system of repairman who work at a reasonable price has saved us money time and time again. In this economy the ability to go the extra mile to save the Association funds has allowed our property to reduce monthly fees when everyone else seems to be increasing them.

Your management team has even supplied owners with a list of trustworthy repairmen for interior issues that may arise. This is so very important because all of our owners live out of town and so we do not know who is reliable in the Gainesville area.

Perhaps even more important, many owners have children in their units and hesitate to allow strangers access to their off-spring. Your list has eased these worries. I must confess that I have shared your list with friends who also own condos in Gainesville and whose management is not at all accommodating.

I cannot recommend your work and your company more highly. You have been heaven sent to Destiny. I hope we can continue this relationship far into the future.

Thanks again for all you do for us,

Dr. Carole A. Cosenza

President of Destiny @ UF
Condominium Association